

February 2022

Annual Returns Made Easy With MeritorPartsXpress

Meritor aftermarket is pleased to announce new self-service functionality on MeritorPartsXpress.com, allowing customers with a user ID the ability to upload and receive immediate disposition on Annual Stock Returns. Within minutes, registered users can initiate a request, obtain immediate disposition and receive final approval documentation via email.

Once signed into MeritorPartsXpress.com with your user ID, you can access the Returns page two ways:

1. Select the My Account dropdown at the top of the page.

2. Select the Returns option within the My Orders portal.

For details on updates and instructions for how to use the Returns functionality on MeritorPartsXpress and request an annual stock return, please download our how-to guide (SP-2218).

Meritor also has additional resources including guidelines on acceptable criteria such as packaging, product condition, part numbers and more for returns (see <u>SP-2212</u>).

Meritor is committed to providing one-click solutions and a variety of self-service tools for our customers. To access the enhanced functionality for annual stock returns on MeritorPartsXpress.com, log into your account today.

Engage to Grow with Meritor's 2022 Aftermarket Training Program

Meritor's Aftermarket Training provides training from online courses to in person trainings. These trainings offer several benefits that will help your company and employees grow.

Monthly Product Seminars - Every second Wednesday of the month, Meritor's Aftermarket Team hosts an online training covering different products and parts. Click here for the 2022 schedule.

Regional Training Events - These in-person training events provide parts and sales personnel with the technical information needed to increase sales and customer service. Click <u>here</u> for a list of cities and dates.





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