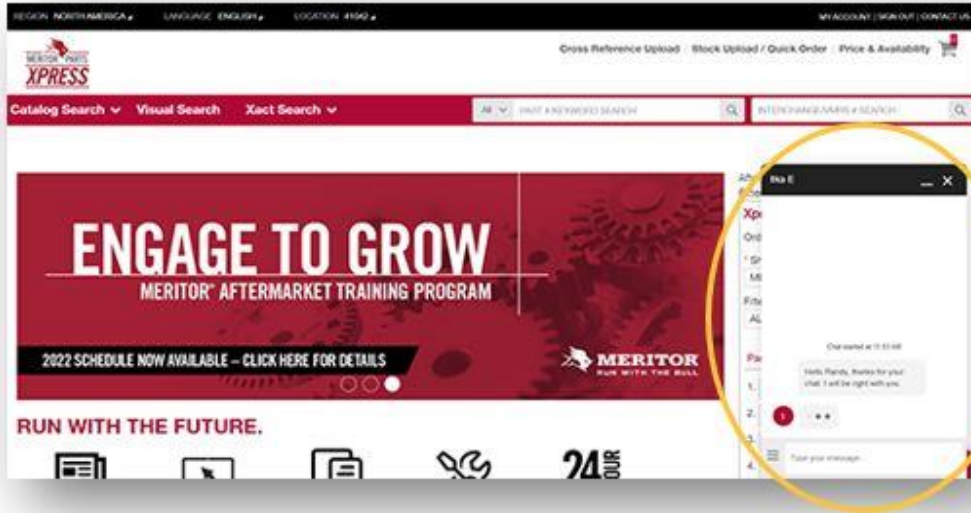




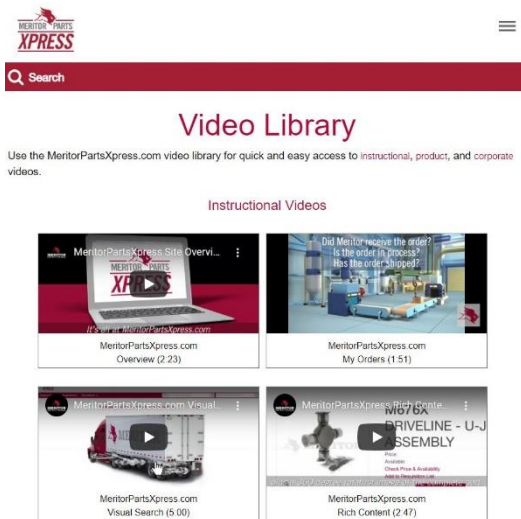
March 2022

Boost Productivity and Get Real-Time Support with Live Chat

Do you hate when you have to pick up the phone to ask a single question, or go through a series of robotic prompts in order to talk to a customer service representative? Did you know that [MeritorPartsXpress.com](https://www.MeritorPartsXpress.com) offers a live chat feature for [logged-in](#) users? You have the ability to chat with a live Meritor customer service representative, allowing you to multitask and stay productive during your busy day.



A representative is available via chat Monday through Friday from 8:00 am – 6:30 pm Eastern Time (ET). You can also submit inquiries through the chat after hours for a reply the next morning. The [live chat](#) feature is just one of the many ways **MeritorPartsXpress** helps promote uptime, with responsive, real-time support that is convenient for our customers.



New "My Orders" Video

A new **MeritorPartsXpress** "My Orders" instructional video is now available. The video (less than 2 minutes long) helps demonstrate the site functionality and usefulness of both the My Orders portal and the My Notification Alerts sign-up. Check it out today in our [Video Library!](#)

MERITORPARTSXPRESS EASY-ACCESS GUIDE

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