

# BULLS EYE 2021



## AFTERMARKET

JAN 2021

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RUN WITH THE BULL



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## SPECIAL NOTICE

### WELCOME BACK

We welcome you back to a new year of Meritor and hope everyone has been able to enjoy some time off over the Christmas and New Year period. Our production has fully recommenced and we look forward to working together again.

As part of our continuous improvement we have now added some new procedures and forms which can be easily accessed on the Meritor Australia website. See further down for details or [click here](#).





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## ACTIVITIES CUSTOMER DISPLAYS

An exceptionally well presented Meritor product display put together by the team at Brown & Hurley Rockhampton. By featuring displays we hope this provides you with some inspiration to invigorate your showroom for the year ahead and improve your visual merchandising to attract more focus and sales of goods. If you have an out of the box idea or unique display you would like to share, please send your photo's to your local Meritor Territory Manager to get featured.





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## PRODUCT IN FOCUS

REPLACED PART NUMBER MAF9541 WITH MAF9541AU

Meritor is pleased to announce we have made a number of changes to our MAF9541 air to improve performance and durability in our demanding Australian road conditions. These include a redesigned base with additional reinforcement and improved material characteristics. The new part is now available to order with the AU suffix. Run with Confidence, Run with Meritor.

### APPLICATION

KENWORTH C81-1005 AIRGLADE 200 5/5/03 OR LATER; AIRGLIDE 460; AIRGLIDE 690

### COMPETITOR PART NUMBER

CONTITECH	6611, 9910P861(BK)
FIRESTONE	W013589541
GOODYEAR	1R11268



REPRESENTATIVE IMAGE

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## SUPERSESSIONS

### SUPERSESSIONS

OLD PART	DESCRIPTION	SUPERSESSION
KIT2252L2CD2	AIR DISC BRAKE - PAD KIT. ADB EX225L. (MERITOR GENUINE - Only available to OEM Customers)	KIT2252L2CG



All parts displayed in New Products & Supersessions will be available for immediate ordering. Lead times apply for the listed items. Not all parts are available to Independent Customers. Please contact Meritor Customer Service on (03) 8353 6050 for further information. For full list of supersessions, [CLICK HERE](#)



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## CUSTOMER ORDERS STANDARD OPERATION PROCEDURE

Dear Meritor customer,

Please [click here](#) to see information which outlines our current customer ordering procedure. To ensure we continue to provide a high level of our customer service we kindly ask that all customers please follow the instructions contained in this document when submitting orders.

Correctly selecting and identifying the order type and associated level of service at the time of order placement has a number of benefits for both Meritor Australia and our customers. Firstly it allows for faster, seamless order processing and minimizes the chance of an order being delayed or incorrectly identified. Second, it allows our warehouse staff to focus on the highest priority VOR (Vehicle off road) orders where components are needed to repair vehicles in a genuine breakdown situation. If the attached order procedure is followed by all Meritor customers the overall benefit will be faster, more efficient order processing and an improved level of confidence that goods will arrive within the desired timeframe.

We would greatly appreciate your cooperation when submitting orders. A copy of the attached procedure will also be made available on our website <https://meritorpartsonline.com.au/Policies.aspx>

If you have any questions or concerns please do not hesitate to contact us.

Yours sincerely,

**Customer Service team**  
**Meritor Australia**

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## AFTERMARKET PARTS WARRANTY STANDARD OPERATION PROCEDURE

Dear Meritor customer,

Please [click here](#) to see information which outlines our current Aftermarket Parts Warranty procedure.

If a warranty claim is to be made, the claim should be submitted on the Meritor Warranty Claim form and returned to [auswarranty@meritor.com](mailto:auswarranty@meritor.com)

A claim form may be obtained by contacting Meritor Aftermarket Customer Service or a Meritor Sales representative and now you can also download the digital or physical form from the website.

A copy of the attached procedure and Warranty form will also be made available on our website <https://meritorpartsonline.com.au/Policies.aspx>

Yours sincerely,

**Quality Assurance team  
Meritor Australia**

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